

Code of Conduct Complaints - Status Report
Complaints received and progressed under new arrangements

	Cases received	Cases open (cumulative)	Assessed investigation	Assessed no further action	Assessed alternative resolution/complaint withdrawn	Pending assessment	Cases closed
2012							
May - December	25	11	1	24	0	0	14
2013							
January – December	24	11	0	16	7	1	24
2014							
January – December	79	17	1	62	16	0	73
2015							
January	1	10	1	0	0	0	8
February	9	15	0	7	2 *	0	4
March	3	16	0	1	1**	1	2
April	2	16	0	2	0	0	2
May	5	21	0	0	0	5	0
Totals for 2015 to date	20	N/A	1	10	3	6	16

Appeals received
4 (not upheld)
5 (not upheld)
16 (14 not upheld & 2 upheld)
2 (not upheld)
2 (not upheld)
0
0
0
4

*possible referral to Police

** not Code of Conduct

Complaints referred for investigation since 1 January 2014

Case reference	Date of Assessment	Progress
WC 13/14	29/04/2014	Finding of no breach - MO's endorsement of finding sent to all parties, review request pending
WC 24/14	30/05/2014	Finding of no breach - MO's endorsement of finding sent to all parties, review request pending
WC-ENQ00081	19/02/2015	MO reviewing investigation report & comments from parties